

June 1, 2020

Dear Volunteer,

We hope that you and your family are staying safe and healthy through the COVID-19 pandemic.

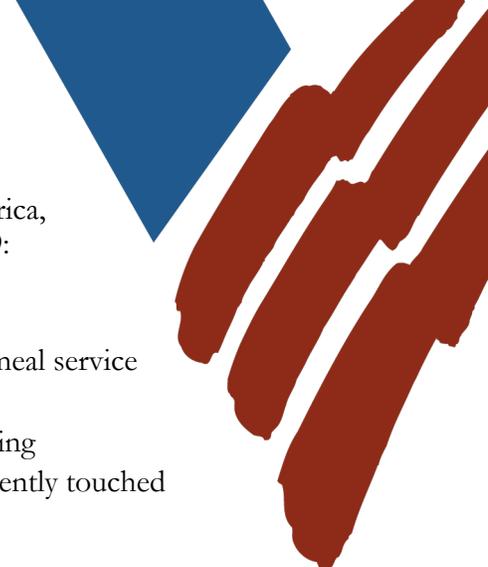
For the past several months, Volunteers of America, Utah has closely monitored the situation with guidance from the Utah State Department of Health and Salt Lake County Health Department to ensure we prevent the spread of the virus among our clients, staff, and volunteers.

At this time, we are continuing to limit volunteer opportunities within our facilities in order to maintain proper social distancing practices. Our greatest need remains providing meals for the women, men, and youth we serve everyday as they may not otherwise have access to food and other basic needs.

Any volunteers entering a facility to serve our clients will need to have their temperature taken and will be asked to wear a mask for a duration of their service. We ask that volunteers refrain from serving if any of the following conditions apply:

You are experiencing symptoms of COVID-19 including:

- Fever
- Cough
- Shortness of breath
- Sore throat
- Congestion or running nose
- Chills
- Fatigue
- Muscle or body ache
- Headache
- Loss of taste or smell
- Nausea or vomiting
- Diarrhea
- You have been in contact with a person with a confirmed case of COVID-19 within the past 2 weeks.
- You have traveled outside of Utah within the past 3 weeks.
- You have a chronic health condition putting you at higher risk for COVID-19 including heart disease, diabetes, lung disease, cancer, and/or a compromised immune system.



For your reference and reassurance, please be aware that Volunteers of America, Utah is taking the following precautions to prevent the spread of COVID-19:

- Wearing face masks in any public space within the facility
- Washing hands before and after providing services for clients including meal service
- Wearing gloves when handling client belongings and during meal service
- Cleaning hands with an alcohol-based hand sanitizer between hand washing
- Performing routine environmental cleaning including wiping down frequently touched surfaces
- Avoiding touching eyes, nose, and mouth
- Refraining from shaking hands as a greeting

We appreciate your understanding and steadfast support of our clients at this time. If you are unable to make your scheduled volunteer shift, please cancel your reservation online or contact us as soon as possible.

Most sincerely,

Alexis Brown Brotherton
Corporate Relations & Volunteer Engagement Director