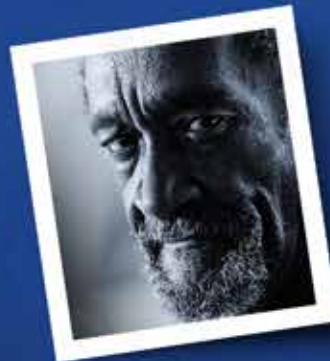


# HELPING UTAH'S MOST VULNERABLE



2015 Volunteers of America, Utah



Report to the Community





In today's world, so many things seem uncertain. For those struggling with homelessness, addiction or mental health issues, the uncertainty is even worse. And yet, one thing remains the same. Volunteers of America, Utah always reaches out and touches the lives of vulnerable individuals along the Wasatch Front.

This past year, Volunteers of America, Utah was able to serve 7,415 individuals who face the unknown every day. The majority of them live below the poverty level. They lack affordable housing and the resources to pay for the behavioral health treatment they need. So we step in to help.

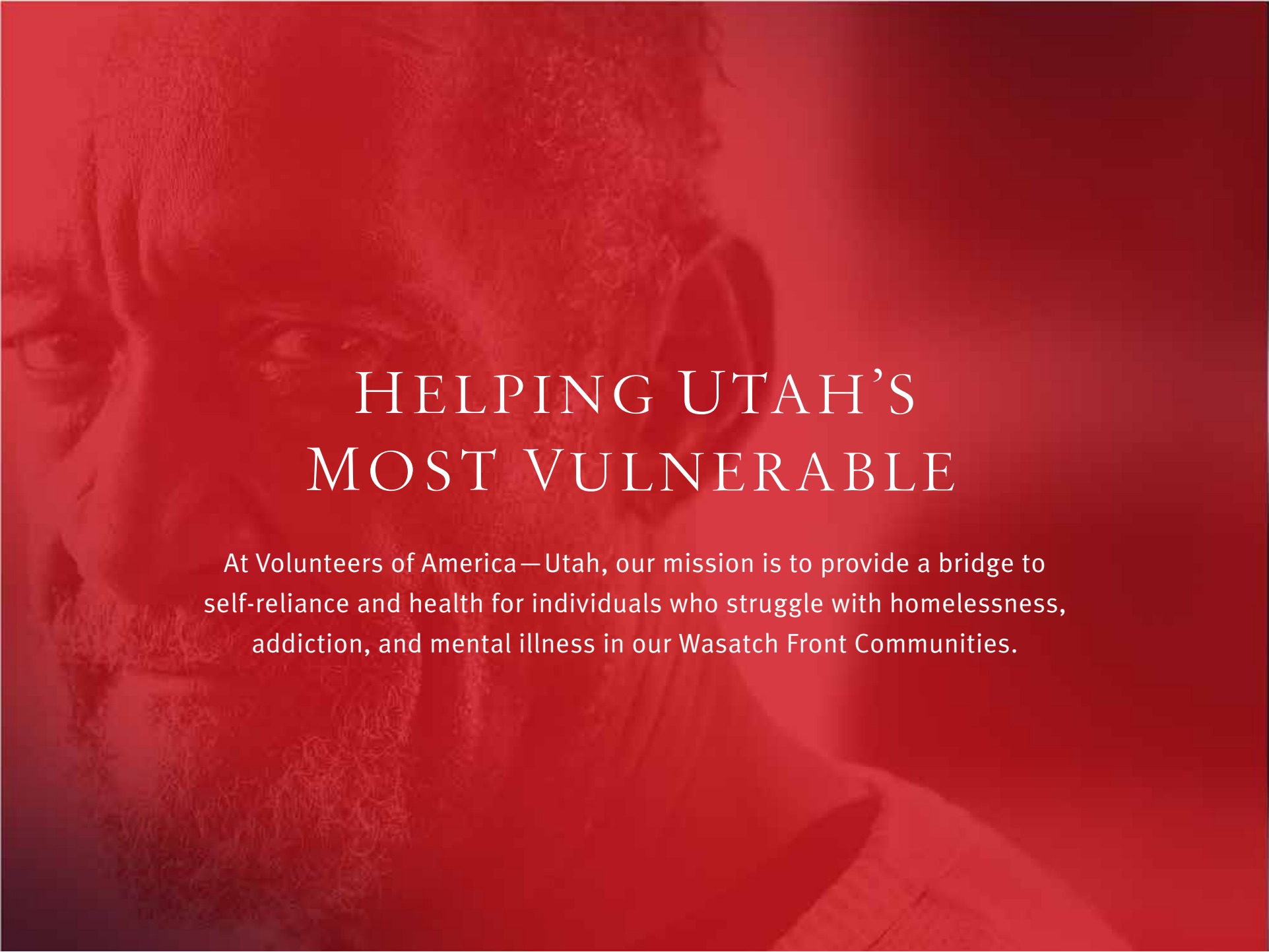
In FY'14-15, the level of care and length of stay and/or completion rates increased for individuals within our Adult Detoxification Center and Cornerstone Counseling Center. Overall, our quality of care continues to improve.

Our capital campaign to build a new VOA Youth Resource Center for homeless teens was a huge success. We generated the funding we needed, obtained permits from Salt Lake City, and secured board approval to move forward with construction of the new center that will allow us to serve the growing number of youth experiencing homelessness in Utah. The new 24/7 building is scheduled to open this May.

We admit that we set the bar high for compassionate care. We seek to be the best organization to eliminate despair, to foster hope and to facilitate safety, stability and empowerment among some of the most vulnerable people in Utah. Our human service programs provide a bridge to self-reliance, and our many opportunities to volunteer allow more people in our community to experience the joy of serving others. This is why we do what we do.

*Kathy*  
Kathy Bray

President and CEO  
Volunteers of America, Utah



# HELPING UTAH'S MOST VULNERABLE

At Volunteers of America—Utah, our mission is to provide a bridge to self-reliance and health for individuals who struggle with homelessness, addiction, and mental illness in our Wasatch Front Communities.

# POSITIVE OUTCOMES

**1** The level of care and the length of stay/completion rates have increased for individuals within our Adult Detoxification Center and Cornerstone Counseling Center. Overall, our quality of care is increasing.

**2** We received board approval to move forward with the construction of the new VOA Youth Resource Center for homeless teens: We purchased the land in May 2015 and finalized plans for the new center in last fiscal year. It is currently under construction and nearing completion.

**3** We increased and strengthened our community partnerships. Some examples include the State of Utah opening a Medical Clinic at Cornerstone, Horizonte providing assistance with GEDs for youth, the DWS LYFE program working to help youth gain employment, and UNI purchasing an additional bed within the Adult Detoxification Center.

**4** A new team was added to our Homeless Outreach Program. The new Street Engagement Team focuses on the Rio Grande area in Salt Lake City, increasing our outreach efforts to over 1,900 individuals.

**5** We saw positive employment gains and education success for youth transitioning through our Young Men's and Young Women's Transitional Homes.

**6** The addition of our Assertive Community Outreach Team and Assertive Community Treatment Team increased the wrap-around care for mentally ill and chronically homeless individuals.

**7** We provided an opportunity to volunteer for 1,810 individuals so that they could experience the joy of serving others as they provided 13,808 hours of service.





# OUR PEOPLE



Volunteers of America, Utah is an equal opportunity employer. It does not discriminate against employees or applicants for employment based on race, color, sex, age, religion, national origin or disability or any other status protected by law.

HELPING UTAH'S MOST VULNERABLE

## EMPLOYEES

Although the word “volunteers” is in our name, we are not solely a volunteer-run organization. Our incredible employees keep us running smoothly, provide counseling for our clients, and oversee the programs that guide our clients on their path to self-sufficiency.

Number of employees

---

150

Locations

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8

# LEADERSHIP

Our talented management staff and passionate board members provide the unwavering leadership necessary to make a difference, day in and day out, in the lives of those we help.

## Board of Directors

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Brad Burton, Chair  
Robert Yorgason, Chair Elect  
Rob Millard, Treasurer  
Peggy Carrico, Secretary  
Kathy Bray, President/CEO  
Andrijana Bogdanovich  
Martha Crook

Lance Dunkley  
Joe Mott  
George Nicopoulos  
Courtney Orton  
Abbie Paxman  
Blake Wade

## Board Emeritus

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Don Russell  
Robert Lake

## Management Team

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Kathy Bray  
President and  
Chief Executive Officer

Mark Manazer  
Chief Operating Officer

Karen Keene  
Chief Financial Officer

Zach Bale  
Chief Development Officer

Sue Ativalu  
Division Director  
of Residential Treatment

Audrey Rice  
Division Director  
of Behavioral Treatment

Robert Wesemann  
Division Director  
of Homeless Services

Erin Basta  
Director of Human Resources





# OUR FINANCIALS

# STATEMENT OF ACTIVITIES

July 1, 2014 - June 30, 2015

## REVENUE

Contributions	4,578,886
In-Kind Contributions	725,362
United Way	113,082
Revenue and Grants from Government Agencies	5,885,530
Other Revenue	<u>609,226</u>
<b>Total Revenue</b>	<b><u>11,912,086</u></b>

## EXPENSES

Encouraging Positive Development	1,044,721
Fostering Independence	1,138,050
Promoting Self-Sufficiency	<u>4,667,602</u>
Total Program Expenses	6,850,373
Management & General Development	688,840 <u>521,159</u>
Total Supporting Services Expenses	<u>1,209,999</u>
<b>Total Expenses</b>	<b><u>8,060,372</u></b>
Non-Operating Activity	(39,107)
Change in Net Assets	3,812,607
Net Assets at Beginning of Year	<u>5,761,574</u>
Net Assets at End of Year	<b><u>9,574,181</u></b>

# BALANCE SHEET

June 30, 2015

## ASSETS

### Current Assets

Cash and Cash Equivalents	6,995,450
Grants and Pledges Receivable	2,251,473
Other Current Assets	<u>79,286</u>

Total Current Assets 9,326,209

### Fixed Assets

Land, Buildings, and Improvements	5,516,980
Furnishings and Equipment	1,223,113
Accumulated Depreciation	<u>(2,579,062)</u>

Total Fixed Assets 4,161,030

### Other Assets

Long Term Assets	<u>3,445,141</u>
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Total Other Assets 3,445,141

Total Assets 16,932,380

## LIABILITIES AND NET ASSETS

### Current Liabilities

Accounts Payable	257,188
Line of Credit	900,000
Accrued Expenses	463,590
Notes Payable, Current Portion	<u>47,635</u>

Total Current Liabilities 1,668,413

### Long-Term Liabilities

Notes Payable	814,785
Other Long-Term Liabilities	<u>4,875,00</u>

Total Long-Term Liabilities 5,689,786

Total Liabilities 7,358,199

### Net Assets

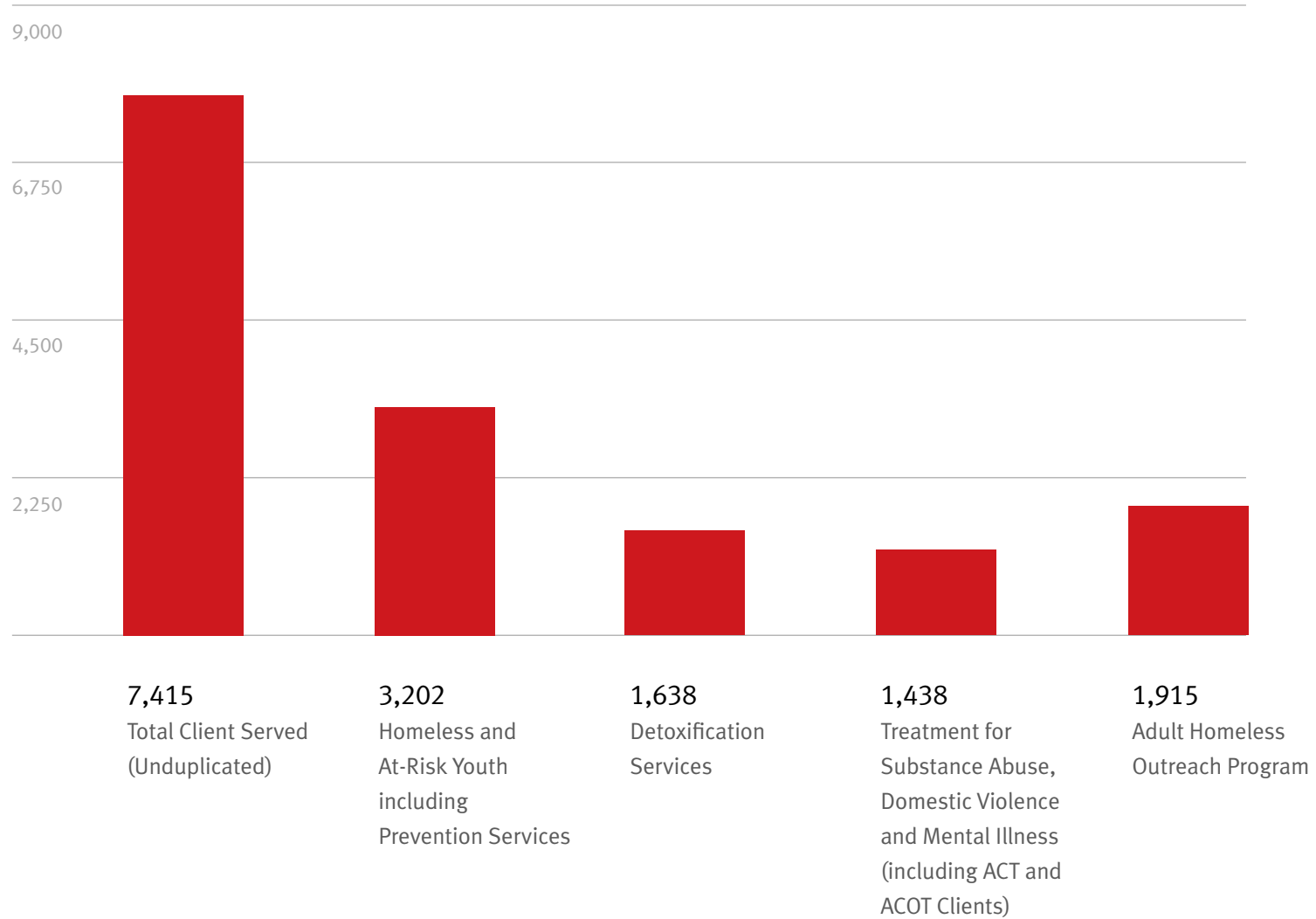
Unrestricted	5,306,335
Temporarily Restricted	<u>4,267,846</u>

Total Net Assets 9,574,181

Total Liabilities and Net Assets 16,932,380

# NUMBER OF CLIENTS SERVED BY VOA

June 30, 2015



## Program Locations

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**VOA Administrative Office**  
435 West Bearcat Drive  
Salt Lake City, Utah 84115  
(801) 363-9414

**VOA Adult Detox Center**  
252 West Brooklyn Ave  
Salt Lake City, Utah 84101  
(801) 363-9400

**VOA Cornerstone  
Counseling Center**  
447 Bearcat Drive  
Salt Lake City, Utah 84115  
(801) 355-2846

**Current VOA Homeless  
Youth Resource Center**  
655 South State Street  
Salt Lake City, Utah 84111  
(801) 364-0744

**New VOA Youth Resource  
Center (Opening May 2016)**  
888 South 400 West  
Salt Lake City, Utah 84115

**VOA Homeless Outreach  
Program**  
440 South 400 West  
Suite A  
Salt Lake City, Utah 84101  
(801) 631-7584

**VOA Young Men's Transition Home**  
556 South 500 East  
Salt Lake City, Utah 84102  
(801) 433-1713

**VOA Young Women's  
Transition Home**  
718 South 600 East  
Salt Lake City, UT 84102  
(801) 359-5545

## Connect With Us

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Stay connected and receive regular updates. Sign up for our e-News at [voaut.org](http://voaut.org).



THIS IS WHY  
WE DO WHAT WE DO

