



**We Shelter
We Care
We Empower**

This is why we do what we do.

2011-2012 Annual Report



Difference Makers...

We are Volunteers of America.
And we are the first to step forward,
taking on the most crushing problems.

The dire.

The hopeless.

The untouchable.

And we make a difference.

Because we not only perceive the burdens of others,
we know firsthand what it means to make them lighter.

This is why we do what we do.

Our story is long and rich.

And widely unknown.

But we're not chasing fame. Or glory.

Our lives are meant for service.

For lifting up the brokenhearted.

For finding the lost.

For reaching out with mercy and compassion
to those who thought they were beyond reach.

For uplifting all our lives.

This is why we do what we do.

Every day, we see our brothers and sisters
lying beaten and bruised on their own roads to Jerico

We act because we're trained.

We're impassioned.

We're honored.

This is why we do what we do.

Like our Great Exemplar,

we go among the unclean,

the broken,

the forgotten,

and the outcast.

And we use our lives

to make theirs better.

This is why we do what we do.

We are Volunteers of America.



Mission

Volunteers of America, Utah is a ministry of service organized to reach and uplift those in greatest need and to provide opportunities to experience the joy of serving others.

Vision

To go where we are needed the most and do what most needs doing; to seek out the needy and minister to their needs; to help those who cannot yet help themselves; to embrace and include the excluded and outcast; and to do these things with faith in God and humankind.

Programs and Services

Homeless Outreach Program

Outreach & Referrals

Benefits Assistance

Circle of Hope for Native Americans

Pathways and Housing Case Management

Housing Services

Homeless Youth Resource Center

Drop-In Center for Homeless Youth

Street Outreach for Homeless Youth

Transition Home for Young Women

Transition Home for Young Men (Fall 2013)

Detoxification Services

Adult Detoxification Program

Jail Diversion Program

The Center for Women and Children

Cornerstone Counseling Center

Adolescent Substance Abuse and Mental Health Counseling

Adult Substance Abuse and Mental Health Counseling

Children's Care Center

Domestic Violence Counseling

Prevention Programs

Special Projects

Red Rock Readers Program

I Remember Mama

Volunteer Coordination

2011 - 2012 Outcomes

Homeless Outreach Program

1,836 Individuals served
19,001 Items distributed
113 Circle of Hope participants
200 Clients provided housing and benefits assistance
76 Library staff trained by Library Engagement team

Homeless Youth Resource Center

1,264 Total youth served – Street Outreach, Drop-In Center, Transition Home
88% Received referrals and information
96% Received basic need items
68% Received Care Coordination for general, housing and employment needs

Street Outreach Program

768 Individuals served
20,427 Basic need items provided
5,157 Referrals to other social service providers

Drop In Center

864 Individuals served
79,821 Basic need items provided
7,499 Referrals to other social service providers

Transition Home

16 Individuals served
92% Were employed or in school at program completion
86% Accepted substance abuse/mental health treatment (of those needing treatment)

Detoxification Services

Adult Detoxification Center

1,737 Individuals served
3,657 Total admissions
942 Clients admitted referred by Police and Adult Probation & Parole

Jail Diversion Program

584 Individuals diverted
1,227 Hours of police time saved
88% Would have been jailed otherwise

The Center for Women and Children

367 Women served
38 Children served
495 Total admissions
98 Women accepted referral to services including housing, medical services and substance abuse treatment

Cornerstone Counseling Center

Youth Treatment Services

284 Adolescents served
75% Referred from Juvenile Court

Adult Treatment Services

673 Adults Served
169 Children of clients were served in the Children's Care Center
51% Completed treatment or transferred to another treatment program

Prevention

3,257 Individuals/children served

Domestic Violence & Mental Health Counseling

389 Individuals served
21 Child witnesses served
111 Perpetrators served
102 Victims served

Volunteers

2,107 Salt Lake County program volunteers
15,625 Hours served in Salt Lake County programs

Red Rock Readers Program

5,372 Estimated number of children receiving Scholastic books





Board Members and Senior Staff. From left, Zach Bale, Rob Millard, Robert Yorgason, George Nikopoulos, Kathy Bray, Jason Burrow-Sanchez, Don Russell, Bob Lake, Karen Keene and Mark Manazer.

Board of Directors

Kathy Bray - President & CEO

Jason Burrow-Sanchez - Board Member

Brad Burton - Board Member

Martha Crook - Board Member

Nicole Cushing - Board Emeritus

Jim Dreyfous - Board Member

Lorraine Jones - Secretary

Robert Lake - Chair

Tim Loftis, - Board Member

Rob Millard - Treasurer

George Nikopoulos - Local & National Board Member

Abbie Paxman - Board Member

Donald Russell - Chair Elect

Barbara Sullivan - Emeritus & National Board Member

Robert Yorgason - Board Member

Volunteers of America, Utah- Administrative Office

435 W. Bearcat Drive Salt Lake City, UT 84115

801-363-9414 www.voaut.org

Financial Statements - July 1, 2011 to June 30, 2012

Balance Sheet

Current Assets	
Cash & Cash Equivalents	\$1,678,754
Grants & Pledges Receivable	\$606,661
Other Current Assets	\$79,285
Total Current Assets	<u>\$2,364,700</u>

Fixed Assets	
Land, Buildings & Improvements	\$3,279,667
Furnishing and Equipment	\$1,134,496
Accumulated Depreciation	(\$2,004,879)
Total Property and Equipment	<u>\$2,409,284</u>

Other Assets	
Long-Term Assets	\$74,529
Total Other Assets	<u>\$74,529</u>

Total Assets \$4,848,513

Liabilities & Net Assets

Current Liabilities	
Accounts Payable	\$86,326
Accrued Expenses	\$412,139
Notes Payable, Current Portion	\$5,688
Total Current Liabilities	<u>\$504,153</u>

Long-Term Liabilities	
Notes Payable	\$91,737
Total Long-Term Liabilities	<u>\$91,737</u>
Total Liabilities	<u>\$595,890</u>

Net Assets	
Unrestricted	\$3,865,254
Temporarily Restricted	\$387,369
Total Net Assets	<u>\$4,252,623</u>

Total Liabilities and Net Assets \$4,848,513

Statement of Activities

Revenue	
Public Support	\$1,521,111
In-Kind Contributions	\$682,331
United Way Grants	\$115,322
Government Agency Grants	\$5,527,509
Other Revenue	\$344,466
Total Revenue	<u>\$8,190,739</u>

Expenses	
Encouraging Positive Development	\$836,329
Fostering Independence	\$744,515
Promoting Self Sufficiency	\$4,860,798
Total Program Expenses	<u>\$6,441,642</u>

Supporting Services	
Management and General	\$754,846
Fundraising	\$560,779
Total Supporting Services	<u>\$1,315,625</u>
Total Operating Expenses	<u>\$7,757,267</u>

Change in Net Assets \$433,472

Net Assets at Beginning of Year	<u>\$3,819,151</u>
Net Assets at End of Year	<u><u>\$4,252,623</u></u>

