Mission
Volunteers of America, Utah is a ministry of service organized to reach and uplift those in greatest need and to provide opportunities to experience the joy of serving others.

Vision
To go where we are needed the most and do what most needs doing; to seek out the needy and minister to their needs; to help those who cannot yet help themselves; to embrace and include the excluded and outcast; and to do these things with faith in God and humankind.

Programs and Services
Homeless Outreach Program
  Outreach & Referrals
  Benefits Assistance & Housing
  Circle of Hope for Native Americans
  Pathways and Housing Case Management
  Housing Services
Homeless Youth Resource Center
  Drop-In Center for Homeless Youth
  Street Outreach for Homeless Youth
  Transition Home for Young Women
Detoxification Services
  Adult Detoxification Program
  Jail Diversion Program
  The Center for Women and Children
Cornerstone Counseling Center
  Adolescent Substance Abuse Counseling
  Domestic Violence Counseling
  Housing Services
  Prevention Programs
  Substance Abuse Outpatient Treatment
Senior Corps Services
  RSVP (Retired and Senior Volunteer Program)
  FGP (Foster Grandparent Program)
Special Projects
  Red Rock Readers Program
  I Remember Mama
  Volunteer Coordination

Volunteers of America®
UTAH
Safety...Stability...Empowerment

Volunteers of America has a rich history of going wherever we are needed and doing what most needs doing. These days, we are focusing on safety, stability and empowerment for people.

We willingly open our doors and our hearts to people whose lives have fallen apart. We often see the desperation in their eyes and hear the quivers in their voices. And we say, “Come on in. What’s your name? How can we help?”

We learn of the traumatic situations, the tremendous losses, the worries, and the ambitions. Sometimes, people simply need to hear, “You are welcome to sit with me if you’d like. We’ll help you figure this out.” We take deep breaths with people and help them get what they need to stabilize. That may be food, medications for a mental health or medical condition, and/or counseling for addiction or domestic violence.

We look for their strengths and help them rebuild their lives. We talk with people about the options before them, allowing them to decide for themselves. We’re there when things don’t work out. We are there to ask them how the job interview went. We promote personal responsibility and empower people to be the best that they can be.

Thank you so much for contributing to this critical work of offering safety, stability and empowerment to people who have lost their way in life. Everyone deserves second chances.

Sincerely,

Kathy Bray
President & CEO

Board of Directors
Kathy Bray - President & CEO
Jason Burrow-Sanchez - Board Member
Nicole Cushing - Board Emeritus
Jim Dreyfous - Board Member
Lindsey Krantz Hsieh - Board Member
Lorraine Jones - Secretary
Robert Lake - Chair
Tim Loftis, - Board Member
Rob Millard - Treasurer
George Nikopoulos - Board Member
Abbie Paxman - Board Member
Donald Russell - Chair Elect
Barbara Sullivan - Emeritus & National Board Member
Robert Yorgason - Board Member

Kathy Bray
2010 - 2011 Outcomes

**Homeless Outreach Program**
1,600 Individuals served
12,840 Basic need items provided or services provided
129 Circle of Hope participants
131 Clients assisted with housing process

**Housing Services** (Homeless Outreach/Homeless Youth/Treatment clients)
211 Households Served
10,375 Case management hours provided
65% Of people housed retained housing for 1+ years.

**Homeless Youth Resource Center**
1,047 Total Youth Served – Street Outreach, Drop-In Center, Transition Home
87% Received Referrals and Information
92% Received Basic Need Items
31% Received Case Management for general, housing and employment needs

**Street Outreach Program**
584 Individuals served
15,761 Basic need items provided
3,406 Referrals to other social service providers

**Drop In Center**
723 Individuals served
58,916 Basic need items provided
5,453 Referrals to other social service providers
50% increase in the # of youth being housed over FY 09-10

**Transition Home**
17 Individuals served
88% Were employed or in school at program completion
54% Moved to independent living and/or reunited with their family

**Detoxification Services**
**Adult Detoxification Center**
1,736 Individuals served
3,821 Total admissions
320 Individuals accepted referral to substance abuse treatment

**Jail Diversion Program**
567 Individuals served
1,149 Hours of police time saved
95% would have been jailed otherwise

**The Center for Women and Children**
362 Women served
44 Children served
520 Total admissions
362 Women accepted referral to substance abuse treatment

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**Senior Corps Services**
548 Volunteers
3,438 Community members impacted

**Volunteers**
1,853 Salt Lake County program volunteers
12,014 Hours served in Salt Lake County programs

**Red Rock Readers Program**
5,912 Estimated number of children receiving Scholastic books

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10,339
Number of people served by Volunteers of America, Utah in 2010-2011.

82,000+
Number of meals served to people in need in 2010-2011.

152
Number of professional staff employed.

safety...stability...empowerment
Cornerstone Counseling Center - Outcomes

Youth Treatment Services
278 Adolescents served
68% Completed treatment and/or transferred for additional treatment

Adult Treatment Services
499 Adults Served
8.6% Success rate above the State average
45% Increase in # of clients employed

Day Treatment
304 Individuals served
20% Success rate above the State average
20% Decrease in homelessness
200% Increase in # of clients employed

Prevention
3,314 Individuals/children served

Program Attendance Breakouts:
Life Skills 461
Making Choices 102
Strong Families 137
Living Skills 628
Sixth Sense 1,226
Voices 439
Insight 93
Multi-Family Collaborative 78
Prime For Life 150

Domestic Violence Counseling
398 Individuals served
18 Children witnesses served
220 Perpetrators served
178 Victims served
68% of Victims served were mothers

Financial Statements - July 1, 2010 to June 30, 2011

Balance Sheet

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Liabilities & Net Assets

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<td>Total Liabilities and Net Assets</td>
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Revenue
Public Support                                $894,199
In-Kind Contributions                         $516,334
United Way Grants                             $283,442
Government Agency Grants                      $5,340,285
Other Revenue                                 $159,669
Total Revenue                                 $7,193,929

Expenses
Encouraging Positive Development              $803,546
Fostering Independence                        $752,865
Promoting Self Sufficiency                    $4,407,471
Total Program Expenses                        $5,963,882

Supporting Services
Management and General                        $800,746
Fundraising                                   $352,168
Total Supporting Services                     $1,152,914
Total Operating Expenses                      $7,116,796

Change in Net Assets                          $77,133

Net Assets at Beginning of Year               $3,742,018
Net Assets at End of Year                     $3,819,151

A copy of our annual audit and Form 990 are available upon request.

Volunteers of America

$894,000
Amount of cash donations received to match government grants and fill program gaps.

$516,000
Amount of in-kind donations utilized to match government grants and fill program gaps.
Thank you donors!

Gifts of $10,000 +
Adobe Foundation
American Express
B.W. Bastian Foundation
Chevron U.S.A. Inc.
Crawford Family Foundation
Edward G. Callister Foundation
GE Capital Financial, Inc.
George S. and Dolores Doré Eccles Foundation
Intermountain Healthcare Foundation
Mariner S. Eccles Foundation
Susie Martindalde
McCarthey Family Foundation
Richard K. and Shirley S. Hemingway Foundation
Ruth Eleanor and John Ernest Bamberger Memorial Foundation
Susan Ileen Wirthlin Foundation
The Wal-mart Foundation
UBS Bank USA
Utah Families Foundation

Gifts of $5,000 - $9,999
Ashton Family Foundation
Clar Elizabeth Wright Jones Foundation
Jim & Geralyn Dreyfous
ey Foundation
Henry W. and Leslie M. Eskuche Foundation
Herbert I and Elsa B. Michael Foundation
Annette Kopachik
Larry H. Miller Charities
R. Harold Burton Foundation
Val A. Green & Edith D. Green Foundation
Wells Fargo Foundation
James Wilcox

Gifts of $2,500 - $4,999
American Express Gift Matching Program
Art Investment
Kathy & Steve Bray
Brighton High School
Arden & Gail Hess
George & Millie Nikopoulos
Rocky Mountain Power Foundation
Rowland Hall St. Mark's School
Salt Lake Center for Spiritual Living
William Sederburg
Sterling & Shelli Gardner Foundation
The Home Depot Foundation
The Skolnick Foundation
University of Utah Social Work
Utah Commission on Volunteers

Gifts of $1,000 - $2,499
Allstate Giving Campaign
Amelia's Business Park, LLC.
Pamela Atkinson
James & Martha Bale
Jeffery Barker
Cables To Go
Christ United Methodist Church
Kurt Christensen
Christopher Fraser
Cottonwood Presbyterian Church
eBay/Beagle
Marcia Feldkamp
William Guillery
Robert Hyde
JEPs Foundation
Lakehmi Johal-Dominguez
John and Dora Lang Foundation
Judge Memorial Catholic High School
King Family Foundation
Patricia Knight
Robert & Diane Lake
Marion D. and Maxine C. Hanks Foundation
Mark and Karen Manzer
Masonic Foundation of Utah
Merrick Bank Corporation
Rob & Darlene Millard
Molina Healthcare
Pacific Steel
Park City High School
Profiles in Caring
Richard Beck
Rio Tinto
Sacred Light of Christ Metropolitan Community Church
Salt Lake City Rotary Foundation
Salt Lake Tribune Newsroom
Segal Foundation, Inc.
Skaggs Catholic Center, LLC
Sotheby's International Realty
The Castle Foundation
The Church of Jesus Christ of Latter-day Saints

Gifts of $250 - $499
Alternative Garden Club
Tika Baird
Steven Baumann
Margaret Bowman
Jim Brown
Bradley Burton
Pat Calaway
Chrome Divas
Patrice Cornell
Mark Cotter
Cover to Cover Inc.
Mary Denslow
Dan Doyle
Allan Eames
David Fels
First Congregational Church
Carol Finegan
Bruce Foster
Mary Gesicki
drew Hall
Terrance Hansen
Integra Telecom
Barbara Johnson
Lorraine Jones
Karen & Tom Keene
Gregory Koford
Tonya Linky
Stephen Lordon
Timothy & Beverly May
Timothy Nicolaysen
Bonnie Obrien
Rochelle Ondell
Lanne Parry
Pepsi Bottling Group
Marta Petersen
Wayne Rigby
Rocky Rognlie
Bonnie Sawaya
Barbara Setz
Paula Sidlowski
Robert Strasters
South Mountain Community Church
Truist
Utah Pride Interfaith Coalition
Timothy Villanue
Fred & Vicki Voros
Bill Wack
Theodore Wander
Robert Wray
Michael Wren

Gifts of $500 - $999
Womenade
Utah Association of School Psychologists
TNT Auction Inc.

Gifts of $100 - $249
Sue Weaver
Verite, Inc.
Varian Medical System
Renee Utgaard
The Church of Jesus Christ of Latter-Day Saints

Gifts of $25 - $49
Christine Ackmann
All Saints Episcopal Church
Jessica Alsop
George Antonsen
Zachary Bale
Dana Baptiste
Bonnie Beatty
Tiffany Bona
Kim Bowles
Jake Breen
Glen Burnham
Nancy Challed
Myron Cheesbrough
Chef Tomass Gourmet Foods
Nicole & John Cushing
Emery County Clerk/Auditor
Leah B. & H. Whitney Felton Foundation
June Fassler
Debra Gill
Karen Green

Olivier Gushee
Ted Hill
Intermountain Donor Services
Intermountain Motion Pictures
Cathy Jensen
Nathan Johnson
Christina Karr
Jocelyn Kearl
Lisa Killpack
Kroger
Cindy Kurowski
Tom Loven
Lynette McElprang
Medical Plaza Pharmacy
Linda Melcher
Donna Mitchell
Teresa Newman
Mark Oyler
Michael Parker
Elaine Rebbe
Laura Reff
Cristic Richards
Deborah Roops
Paul Schack
Schooloey Electric Inc
David Skinner
Barbara Sullivan
Ten Thousand Villages, Utah
Daniel Thatcher
The Church of Jesus Christ of Latter-Day Saints

Gifts of $100 - $249
Jan Abramson
Amber Mae Adams
Kim Adams
All is Well Therapy and Medication
Sharon Allen
Edwin Alter
James Anderson
Kristin Arnold
Becky Aubrey
Michael Augt
William Baker
Jeff Bale
Melissa Ballard
Ballet West
Bank of American Fork
John Basta
Curtis Basta
Erin Basta
Margaret Batson
Raymond Behe
Ed Belka
Dixie Belka
Terry Berner
James Bird
Bonnie Bishop
Paula Botkin
Kathy Bower
Kelli Bowers
Kathleen Boyer
LuAnn Bradford
Jean Bradshaw
Beverly Breen
Janice Brittain
Rex Broadbent
Mark Brocksmith
Julie Buchholz
Lorraine Bundy
David Burnham
Jason & Jennifer Burrow-Sanchez
F.H. Carlton & Associates
Peggy Carrico
Christ Methodist Women-Claire Circle
Sylvia Chrysler
Raven Clissold
Richard Cohen
Brenda Cole
John Combe
Comm One ILC
Conger Chiropractic Clinic
Mac Connole
Carol Copene
Marcia Cornell
Peter Corroon
Michael Coudreaut
Fred Cox
Arvalia Crawford
Paula Cron
Martha Crook
Kelvyn Cullimore
Jona Curry
Phyllis Dansie
Sandra Davis
Jolynn Debray
Lisa Dehahn
Eric Deurh
Trudy Duncan
Val Edwards
Jay Egge Automatic Service, Inc.
Nyla Egge
Elevation, L.C.
Valerie Elgart
ESI Management Group
Jamison Fargo
Claudia Farish
Ferron City
First Marketing Group
Don Fjeldstad
Terri Anne Flint
Grace Foster
Julian Fox

First Marketing Group
Don Fjeldstad
Terri Anne Flint
Grace Foster
Julian Fox
### Gifts $100 - $249

- Janice Frost
- Thomas Fuller
- William Gallagher
- Jeff Galayan
- Marvin Gardner
- Greg Geilmann
- Marsha Gilford
- Arlene Glover
- Jeremy Goeckeritz
- Adi Gundlapalli
- Laura Hadley
- Julie Haggin
- Kathy Hale
- John Hall
- Kimberly Hall
- Samantha Hammad
- Michael Hampton
- Peter Hanlon
- Cathleen Hansen
- Glen Hanson
- Clark Hardell
- Liana Hathaway
- Douglas Haterry
- Lee Heart
- Tracy Henson
- Edward Hill
- HK Systems, Inc.
- Blair Hudson
- Sally Hoffelmeyer-Katz
- Patty Householder
- Carol Huffman
- Joel Hunt
- Huntington City
- Janet Hutchinison
- Imaging Concepts of Utah
- ipipeline
- Boyer Jarvis
- Stephanie Jimenez
- Marsha Johnson
- Sandy Johnson
- Hal Johnston
- Karen Kelley
- Willard Kilgrow
- James Kimball
- Michael King
- Ray Kinghorn
- Kiwanis Club of Sugarhouse
- Randal Klein
- Ellen Knell
- Kristine Knowlton
- Lorna Koci
- Jeffrey Kosewski
- Linsey Krantz Hsieh
- Rick Lake
- Christine Lantis
- David Larsen
- Lawn & Leaf Company
- Mary Lehto

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<td>Linda Smith</td>
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### Gifts In-Kind $1,000+

- Adobe Foundation
- All Saints Episcopal Church
- George Allen
- Alternative Garden Club
- Pamela Atkinson
- Dina Blaes
- Kelly Boulton
- William Bowles
- Michelle Brewer
- Brad Brouillette

- Daniel Burg
- Spencer Burt
- Sharon Cahan-Metzger
- Capstone Chiropractic
- Britnee Carter
- Centerville Humanitarian Service Room
- Christ United Methodist Church
- The Church of Jesus Christ of Latter-day Saints Welfare & Humanitarian Service
- Carol Colledge
- Community Volunteers of Utah
- Conger Chiropractic Clinic
- Mary Corru
- Costco Wholesale
- Cure for the Cold - U of U Pre-Med Students
- Clark Davis
- Discover Financial Services, LLC
- Dollar Tree-Fort Union
- Robin Dunnebacke
- Matt Duval
- R.J. Eison
- Tim Fletchman
- Melissa Ford
- Hotel Monaco Salt Lake City
- Sheryl Ipsen
- Jason Job
- Tammie Judd
- Jump On It
- Alex Koford
- Shanna Lelli
- Bruce Maddocks
- Marriott Vacation Club International
- Memorial Valley Family Center
- MicrosoftTechSoup
- Cynthia Miller
- Molina Healthcare
- Antoinette Muinoz
- Murray Park Church of Christ
- Robin Nash
- Carole Neilson
- Jane Osborn Dahle
- PFLAG SLC
- Pilot Flying J Country Market
- Linda Poulter
- Poultin Associates
- Jason Riding
- Kari Rosander
- JoAnne Sauter
- Scholastic Books
- Michelle Seguin
- SKB-SLC Time Square, LLC.
- Melissa Smart
- Southeastern Utah District Health Dept.
- Synergy Worldwide
- Texas Roadhouse
- The Home Depot
- April Tonnesen
- Tooele County Relief Services
- University of Utah Social Work
- US OlympicTeam

### Utah Birth Defect Network
- Utah Division of Housing and Community Development
- Tyson Waibat
- Woodlands Commercial Bank
## Contact Us

<table>
<thead>
<tr>
<th>Organization</th>
<th>Address</th>
<th>Phone</th>
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<tbody>
<tr>
<td>Volunteers of America, Utah</td>
<td>435 W. Bearcat Drive</td>
<td>801-363-9414</td>
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<tr>
<td>Administrative Office</td>
<td>Salt Lake City, UT 84115</td>
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<tr>
<td>Adult Detoxification Services</td>
<td>252 West Brooklyn Avenue</td>
<td>801-363-9400</td>
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<tr>
<td></td>
<td>Salt Lake City, UT 84101</td>
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<tr>
<td>Cornerstone Counseling Center</td>
<td>437 W. Bearcat Drive</td>
<td>801-355-2846</td>
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<td>Salt Lake City, UT 84115</td>
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<tr>
<td>Center for Women and Children</td>
<td>697 West 4170 South</td>
<td>801-261-9177</td>
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<tr>
<td></td>
<td>Murray, UT 84123</td>
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<tr>
<td>Homeless Outreach Program</td>
<td>415 West 400 South</td>
<td>801-519-9721</td>
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<tr>
<td>Homeless Youth Resource Center</td>
<td>655 South State Street</td>
<td>801-364-0744</td>
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<td>Transition Home</td>
<td>718 South 600 East</td>
<td>801-359-5545</td>
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Volunteers of America is an Equal Employment Opportunity Employer.

801-363-9414  www.voaut.org