

Volunteers of America, Utah

safety...stability...empowerment



801-363-9414
WWW.VOAUT.ORG

2010-2011 ANNUAL REPORT

Mission

Volunteers of America, Utah is a ministry of service organized to reach and uplift those in greatest need and to provide opportunities to experience the joy of serving others.

Vision

To go where we are needed the most and do what most needs doing; to seek out the needy and minister to their needs; to help those who cannot yet help themselves; to embrace and include the excluded and outcast; and to do these things with faith in God and humankind.

Programs and Services

Homeless Outreach Program

- Outreach & Referrals
- Benefits Assistance & Housing
- Circle of Hope for Native Americans
- Pathways and Housing Case Management
- Housing Services

Homeless Youth Resource Center

- Drop-In Center for Homeless Youth
- Street Outreach for Homeless Youth
- Transition Home for Young Women

Detoxification Services

- Adult Detoxification Program
- Jail Diversion Program
- The Center for Women and Children

Cornerstone Counseling Center

- Adolescent Substance Abuse Counseling
- Domestic Violence Counseling
- Housing Services
- Prevention Programs
- Substance Abuse Outpatient Treatment

Senior Corps Services

- RSVP (Retired and Senior Volunteer Program)
- FGP (Foster Grandparent Program)

Special Projects

- Red Rock Readers Program
- I Remember Mama*
- Volunteer Coordination



Safety...Stability...Empowerment

Volunteers of America has a rich history of going wherever we are needed and doing what most needs doing. These days, we are focusing on safety, stability and empowerment for people.

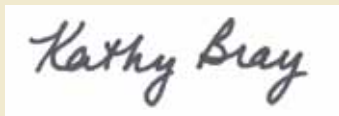
We willingly open our doors and our hearts to people whose lives have fallen apart. We often see the desperation in their eyes and hear the quivers in their voices. And we say, "Come on in. What's your name? How can we help?"

We learn of the traumatic situations, the tremendous losses, the worries, and the ambitions. Sometimes, people simply need to hear, "You are welcome to sit with me if you'd like. We'll help you figure this out." We take deep breaths with people and help them get what they need to stabilize. That may be food, medications for a mental health or medical condition, and/or counseling for addiction or domestic violence.

We look for their strengths and help them rebuild their lives. We talk with people about the options before them, allowing them to decide for themselves. We're there when things don't work out. We are there to ask them how the job interview went. We promote personal responsibility and empower people to be the best that they can be.

Thank you so much for contributing to this critical work of offering safety, stability and empowerment to people who have lost their way in life. Everyone deserves second chances.

Sincerely,



Kathy Bray,
President & CEO



Kathy Bray



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Board of Directors, Executive Committee
Don Russell, Rob Millard, Lorraine Jones, Kathy Bray and Bob Lake

2010 - 2011 Outcomes

Homeless Outreach Program

1,600 Individuals served
12,840 Basic need items provided or services provided
129 Circle of Hope participants
131 Clients assisted with housing process

Housing Services (Homeless Outreach/Homeless Youth/Treatment clients)

211 Households Served
10,375 Case management hours provided
65% Of people housed retained housing for 1+ years.

Homeless Youth Resource Center

1,047 Total Youth Served – Street Outreach, Drop-In Center, Transition Home
87% Received Referrals and Information
92% Received Basic Need Items
31% Received Case Management for general, housing and employment needs

Street Outreach Program

584 Individuals served
15,761 Basic need items provided
3,406 Referrals to other social service providers

Drop In Center

723 Individuals served
58,916 Basic need items provided
5,453 Referrals to other social service providers
50% increase in the # of youth being housed over FY 09-10

Transition Home

17 Individuals served
88% Were employed or in school at program completion
54% Moved to independent living and/or reunited with their family

Detoxification Services

Adult Detoxification Center

1,736 Individuals served
3,821 Total admissions
320 Individuals accepted referral to substance abuse treatment

Jail Diversion Program

567 Individuals served
1,149 Hours of police time saved
95% would have been jailed otherwise

The Center for Women and Children

362 Women served
44 Children served
520 Total admissions
362 Women accepted referral to substance abuse treatment

Senior Corps Services

548 Volunteers
3,438 Community members impacted

Volunteers

1,853 Salt Lake County program volunteers
12,014 Hours served in Salt Lake County programs

Red Rock Readers Program

5,912 Estimated number of children receiving Scholastic books



safety...stability...empowerment

10,339

Number of people served by Volunteers
of America, Utah in 2010-2011.

82,000+

Number of meals served to people in
need in 2010-2011.

152

Number of professional staff employed.

Cornerstone Counseling Center - Outcomes

Youth Treatment Services

278 Adolescents served

68% Completed treatment and/or transferred for additional treatment

Adult Treatment Services

499 Adults Served

8.6% Success rate above the State average

45% Increase in # of clients employed

Day Treatment

304 Individuals served

20% Success rate above the State average

20% Decrease in homelessness

200% Increase in # of clients employed

Prevention

3,314 Individuals/children served

Program Attendance Breakouts:

Life Skills	461
Making Choices	102
Strong Families	137
Living Skills	628
Sixth Sense	1,226
Voices	439
Insight	93
Multi-Family Collaborative	78
Prime For Life	150

Domestic Violence Counseling

398 Individuals served

18 Children witnesses served

220 Perpetrators served

178 Victims served

68% of Victims served were mothers

A copy of our annual audit and Form 990 are available upon request.



Financial Statements - July 1, 2010 to June 30, 2011

Balance Sheet

Current Assets	
Cash & Cash Equivalents	\$1,940,603
Grants & Pledges Receivable	\$564,093
Other Current Assets	\$42,623
Total Current Assets	\$2,547,319
Property and Equipment	
Land, Buildings & Improvements	\$2,557,598
Furnishing and Equipment	\$1,223,607
Accumulated Depreciation	(\$1,978,525)
Total Property and Equipment	\$1,802,680
Other Assets	
Long-Term Assets	\$94,654
Total Other Assets	\$94,654
Total Assets	\$4,444,653
Liabilities & Net Assets	
Current Liabilities	
Accounts Payable	\$168,369
Accrued Expenses	\$278,385
Notes Payable, Current Portion	\$31,849
Total Current Liabilities	\$478,603
Long-Term Liabilities	
Notes Payable	\$146,899
Total Long-Term Liabilities	\$146,899
Total Liabilities	\$625,502
Net Assets	
Unrestricted	\$3,552,593
Temporarily Restricted	\$266,558
Total Net Assets	\$3,819,151
Total Liabilities and Net Assets	\$4,444,653

Statement of Activities

Revenue	
Public Support	\$894,199
In-Kind Contributions	\$516,334
United Way Grants	\$283,442
Government Agency Grants	\$5,340,285
Other Revenue	\$159,669
Total Revenue	\$7,193,929
Expenses	
Encouraging Positive Development	\$803,546
Fostering Independence	\$752,865
Promoting Self Sufficiency	\$4,407,471
Total Program Expenses	\$5,963,882
Supporting Services	
Management and General	\$800,746
Fundraising	\$352,168
Total Supporting Services	\$1,152,914
Total Operating Expenses	\$7,116,796
Change in Net Assets	\$77,133
Net Assets at Beginning of Year	\$3,742,018
Net Assets at End of Year	\$3,819,151



\$894,000

Amount of cash donations
received to match government
grants and fill program gaps.

\$516,000

Amount of in-kind donations
utilized to match government
grants and fill program gaps.

Thank you donors!

Gifts of \$10,000+

Adobe Foundation
American Express
B.W. Bastian Foundation
Chevron U.S.A. Inc.
Crawford Family Foundation
Edward G. Callister Foundation
GE Capital Financial, Inc.
George S. and Dolores Dore Eccles Foundation
Intermountain Healthcare Foundation
Marriner S. Eccles Foundation
Susie Martindale
McCarthy Family Foundation
Richard K. and Shirley S. Hemingway Foundation
Ruth Eleanor and John Ernest Bamberger Memorial Foundation
Susan Ileene Wirthlin Foundation
The Wal-mart Foundation
UBS Bank USA
Utah Families Foundation

Gifts of \$5,000 - \$9,999

Ashton Family Foundation
Clara Elizabeth Wright Jones Foundation
Jim & GERALYN Dreyfous eBay Foundation
Henry W. and Leslie M. Eskuche Foundation
Herbert I and Elsa B. Michael Foundation
Annette Kopachik
Larry H. Miller Charities
R. Harold Burton Foundation
Val A. Green & Edith D. Green Foundation
Wells Fargo Foundation
James Wilcox

Gifts of \$2,500 - \$4,999

American Express Gift Matching Program
Art Investment
Kathy & Steve Bray
Brighton High School
Arden & Gail Hess
George & Millie Nikopoulos
Rocky Mountain Power Foundation
Rowland Hall St. Mark's School
Salt Lake Center for Spiritual Living
William Sederburg
Sterling & Shelli Gardner Foundation
The Home Depot Foundation
The Skolnick Foundation
University of Utah Social Work
Utah Commission on Volunteers

Gift of \$1,000 - \$2,499

Allstate Giving Campaign
Amelia's Business Park, LLC.
Pamela Atkinson

James & Martha Bale
Jeffery Barker
Cables To Go
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Kurt Christensen
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The Castle Foundation
The Church of Jesus Christ of Latter-day Saints Foundation
The Neal and Sherrie Savage Family Foundation



TNT Auction Inc.
Lynette Torman
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Gifts of \$500 - \$999

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Gifts of \$250 - \$499

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Ten Thousand Villages, Utah
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Utah Food Bank
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Varian Medical System
Verite, Inc.
Michele Wallace
Sue Weaver
Keith Yorgason
Pauline & Mike Zvonkovic

Gifts of \$100 - \$249

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First Marketing Group
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William Gallagher
Jeff Galyean
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Adi Gundlapalli
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Blair Hodson
Sally Hoffelmeyer-Katz
Patty Householder
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Willard Kilgrow
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Marie Wilkes
Patricia Willey
Cheryl Williams
Denise Winslow
Judith Wolbach
Susan Wright
April Ycmat
Robert Yorgason
Andrey Zharkikh



Gifts In-Kind \$1,000+

Adobe Foundation
All Saints Episcopal Church
George Allen
Alternative Garden Club
Pamela Atkinson
Dina Blaes
Kelly Boulton
William Bowles
Michelle Brewer
Brad Brouillette
Daniel Burg
Spencer Burt
Sharon Cahoon-Metzger
Capstone Chiropractic
Britnee Carter
Centerville Humanitarian Service Room
Christ United Methodist Church
The Church of Jesus Christ of Latter-day
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Texas Roadhouse
The Home Depot
April Tonnesen
Tooele County Relief Services
University of Utah Social Work
US Olympic Team

Utah Birth Defect Network
Utah Division of Housing and Community
Development
Tyson Waibat
Woodlands Commercial Bank





UTAH

Contact Us

Volunteers of America, Utah Administrative Office 435 W. Bearcat Drive Salt Lake City, UT 84115 801-363-9414	Adult Detoxification Services 252 West Brooklyn Avenue Salt Lake City, UT 84101 801-363-9400
Cornerstone Counseling Center 437 W. Bearcat Drive Salt Lake City, UT 84115 801-355-2846	Center for Women and Children 697 West 4170 South Murray, UT 84123 801-261-9177
Homeless Outreach Program 415 West 400 South Salt Lake City, UT 84101 801-519-9721	Transition Home 718 South 600 East Salt Lake City, UT 84102 801-359-5545
Homeless Youth Resource Center 655 South State Street Salt Lake City, UT 84111 801-364-0744	

Volunteers of America is an Equal Employment Opportunity Employer.

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