

Volunteer FAQ's

- Q:** Your name is Volunteers of America, Utah, however, it appears you do not have any volunteer opportunities for someone looking to work with animals. Am I at the right site for finding volunteer opportunities of this nature throughout Utah?

A: Our name can be misleading, but we are actually one of the largest national human services non-profit agencies in the country. We only work to place volunteers within our local programs. We suggest calling 2-1-1 for more information about statewide volunteer opportunities if our programs are not the right ones for you.
- Q:** Can I walk-in to volunteer?

A: No, due to the vulnerable populations we serve, we do not have any walk-in options available. You must contact the [Manager of Community Engagement](#) to start the volunteer process.
- Q:** What steps must I take to volunteer on a regular basis?

A: If you wish to become a regular part of our program/s, you must first apply to volunteer by submitting to our Manager of Community Engagement, your application and a letter stating your interest and the qualities you have that would make you a strong addition to our staff and volunteer team. If your application is accepted, you will be invited to attend a two hour orientation, complete a background check and for some programs, you will need to complete a TB test.
- Q:** Why are there so many steps to volunteer?

A: As our Salt Lake County programs serve people who are experiencing homelessness, struggling with substance abuse issues, and/ or other mental health issues, they are considered a vulnerable population. We feel it is critical that we select both staff and volunteers, whom we feel confident will be able to connect well with our clients, while also being sensitive to their needs.
- Q:** I love what you all do, but I am not sure I am ready to work directly with the clients. Are there other ways I can be involved?

A: Sure, we often have a need for people to help with clerical work, donations, event planning and so forth. If you are interested just ask us for more details.
- Q:** I just want to volunteer one-time, is that possible?

A: You bet! We have many one-time and group volunteer opportunities. For more information about these, please contact the [Manager of Community Engagement](#).
- Q:** I am in southern Utah- do you have any programs down here?

A: Most of our programs are in Salt Lake County; however, we have several senior volunteer programs available in various locations throughout Utah. Please continue browsing our website for more information about our Foster Grand-Parent (FGP) and Retired Senior Volunteer Programs (RSVP).